1. Be a change agent.
2. Don’t give away your power.
3. Keep a positive attitude.
4. Give your troops clear-cut marching orders.
5. Focus on short-range objectives.
6. Establish clear priorities.
7. Nail down each person’s job.
8. Promise change . . . and sell it (carefully).
10. Raise the bar.
11. Motivate to the hilt.
13. Don’t try to cover all the bases yourself.
14. Create a supportive work environment.
“Ride close herd” on transition and change.

Rebuild morale.

Provide additional job know-how.

Pass out more “psychological paychecks.”

“Beef up” communication efforts.

Go looking for bad news.

Protect quality and customer service.

Re-recruit your good people.

Take care of the “me” issues in a hurry.

Play the role of managerial therapist.

Reduce the level of job stress.

Be supportive of higher management.

Be more than a manager or supervisor . . .

be a LEADER.